



Product Delivery

Upon completion of your order, you will receive an email with your School ID and registration instructions.

Refund Policy

The Word Voyage team wants all students to be successful with the program, but we understand it will not be a fit for everyone. If you order multiple months of tutoring, but after the first month find that it does not meet your needs, you will be eligible for a refund on these terms:

- No refund for the first month.
- In the first month you must complete at least 3 lessons and meet with the tutor at least 2 times.
- You must submit your refund request to support@wordvoyage.com within 30 days of the date of purchase.

Pause Tutoring Policy

If you sign up for multiple months of tutoring and, after the first month, need to pause for any reason, notify support@wordvoyage.com and we will put your account on hold. Your work will be saved and ready for you to resume when you return. The maximum pause time is 2 months.

Need Help?

support@wordvoyage.com